

TEXAS DEPARTMENT OF PUBLIC SAFETY

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August 23, 2012

Mr. Tim Lambert
Texas Home School Coalition
P.O. Box 6747
Lubbock, Texas 79493

Dear Mr. Lambert:

Thank you for your recent letter to the Department regarding the acceptance of Verification of Enrollment (VOE) forms for home schooled children. I apologize for the unprofessional behavior exhibited by one of our staff and this inferior service is unacceptable to us too.

The VOE is still acceptable as long as it is presented along with all other necessary documentation to obtain a Learner License. Customer Service Representatives (CSRs) in the driver license offices may need to ask applicants questions to clarify information on the forms presented or to verify the curriculum used for the driver education course. If the applicant did not attend a commercial driving school, but instead participated in the Parent Taught Driver Education program, the CSR will need to verify that the applicant took an approved course.

Thank you again for your correspondence. If your organization's members would like more information on the Parent Taught Driver Education program or to request a course packet, please visit our website at www.dps.texas.gov or feel free to contact me at 512.424.5177 or via email at Marguerite.Buster@dps.texas.gov.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marguerite Buster', with a long horizontal line extending to the right.

Marguerite Buster
Customer Relations Coordinator
Driver License Division

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